



NEW HOME LIMITED WARRANTY

WORK REQUEST REPORT

Work Request Date: 2015-09-21

Builder: Estes Construction

Buyer: Scott and Sheila Wogomon

Home Address: Hickory Drive, Tonganoxie, KS 66086

Your issues are being managed by Chris Moeller

Your request for service under the Limited Warranty provided by Estes Construction has been reviewed and processed in accordance with the warranty provisions. The results of this review and processing are documented below. While consideration or action may be requested for non-warranted issues, doing so does not obligate the builder, subcontractor, or the Builder/Buyer Services Group in any way.

Tracking # - Location: The lot our house is built on. - Buyer Comment: We have not had gas service since August 18, 2015. Kansas Gas Service will not turn our gas back on until the high levels of methane gas (fluctuating anywhere from 5% - 40%) found only on our lot near the foundation and driveway are remitted to a 0% level. In a matter of weeks we will be forced to seek an alternative source of heat or this house will be uninhabitable. We request immediate assistance to address this situation.

Status: Closed - Disposition: This item is being returned to the homeowner for the following reason:

Action To Be Taken: This is not a builder issue and there is nothing the builder can do to rectify the problem. The leak that created the high levels of gas in the soil is the responsibility of the gas company.

Should you disagree with the above action or determination, you have 15 days to submit your grievance. Grievances may be entered online at <http://www.KC.BBSGUSA.com> and must state the section from the Limited Warranty for each determination with which you disagree and exactly why you think the item is warranted. The provisions of the Limited Warranty are extended by Estes Construction who is the warrantor. As administrator, the Builder/Buyer Services Group assumes no obligations or liabilities for the Limited Warranty, or with the implementation thereof.